



The Strawberry Confidence Check for Tenants on the move

At Strawberry we believe that the secret to a happy and stress-free buying, selling, letting or renting process is **confidence**. Firstly, we make sure that we do everything we possibly can to make you confident in our abilities as your agent – the right qualifications, training, experience and attitude to do our job really well. In addition to that we like to keep you well informed every step of the way; this includes letting you know what to expect from the very beginning, regularly informing you as to how things are progressing and giving you just the right level of detail to allow you to maintain your own 'check' on things.

With this in mind we thought that the **checklist overleaf** might be something you would find to be useful. Some of the points may seem a little obvious to begin with but experience has taught us that often it is the simplest of tasks that get overlooked when there is just so much to do. (There has been more than one occasion where we have had house owners or tenants who have woken up on moving day to realise that they still have a loft-full of possessions they forgot to pack up!)

We are always here to assist with whatever you need to get moving so don't think twice about calling us or popping in to see us with any questions you might have.

On behalf of the very helpful Strawberry team,

Nicola Hickinbotham



Strawberry

The Strawberry Tenant's Check-out Checklist

As your tenancy comes to an end

- Make a careful note of the check-out date provided to you in our letter
- Ensure that you allow sufficient time to get the property ready for this date
- Make sure you can attend the actual check-out appointment time to avoid receiving a fine
- Familiarise yourself with how to claim your deposit back, again provided in our check-out letter

It is essential that you leave the property as you found it so please check the following

Clean:-

- All appliances at the property and leave them switched off
- Woodwork and paintwork, ensuring any damage to surfaces is made good
- Windows or patio doors inside and out and dust any blinds or shutters
- All toilets, sinks, baths and showers, ensuring none contain even minor blockages
- Door handles and any door furniture to remove dirt and fingerprints
- Plug sockets, switches and lights (including lampshades)
- All carpets, flooring, soft furnishings and blinds, ensuring that they are stain-free

Remove:-

- All food items
- Any rubbish or recycling
- Filters from cooker hood (and replace with new)
- All bedding and ensure that it is washed, folded and placed on the appropriate bed
- Any personal belongings such as photographs or pictures

Don't forget to:-

- Switch all appliances off
- Leave all furniture in its original position
- Leave the heating on for two hours am and two hours pm (from October to March)
- Mow the garden lawn and tidy and weed the borders
- Have curtains and blinds properly hung and fully open
- Make sure all lights have working bulbs
- Check that all smoke alarms have working batteries
- Arrange mail re-direction via royal mail
- Cancel your TV license for the property
- Advise the appropriate utilities companies of your forwarding address